

## **Technical Support Specialist Wanted**

The Parelli method allows horse lovers at all levels and disciplines to achieve: success without force, partnership without dominance, teamwork without fear, willingness without intimidation, and harmony without coercion.

Founded in 1981 by lifelong horseman and teacher Pat Parelli, the Parelli Program combines common sense psychology and communication. Unlike many training programs, the Parelli method teaches the human, not the horse. Early on, Pat realized that horses already had all the skills they needed to thrive and relate with their kind. It was adding the human element that complicated things.

We are looking for a motivated and energetic individual to provide computer technical support at the Parelli Corporate office in Pagosa Springs, CO (must be willing to relocate).

Your primary responsibilities and duties would include the following, (Other duties may be assigned):

- Provide software technical support to staff for programs and applications such as: Microsoft Windows, Microsoft Office, Oracle Applications and webmail.
- Provide hardware technical support to staff for systems such as: PC, phone, and video.
- Provide technical support to customers on our websites.

Our Ideal Candidate:

- is familiar with standard help desk procedures and support.
- is experienced working with and supporting Oracle Applications.
- has strong verbal and written communication skills.
- has a willingness to take ownership and solve user/customer problems.
- has a strong desire and ability to learn.
- is a team player and can work with tight deadlines.

Please send cover letter and resume to be considered for this position to [jobs@parelli.com](mailto:jobs@parelli.com) with "Technical Support" in the subject.